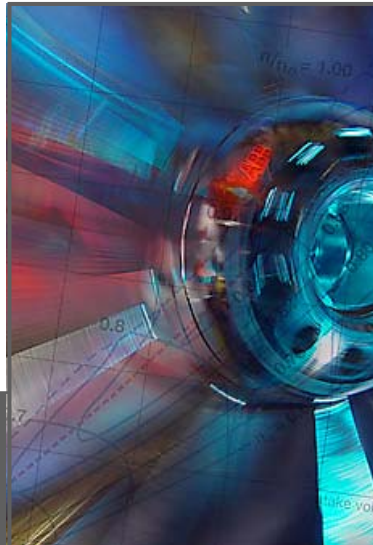


CIMAC – Circle
Dubai, 2006-12-06
Axel Kettmann



PAY FOR PERFORMANCE

Utilization based long-term
maintenance agreements for ABB
Turbochargers



www.abb.com/turbocharging



Customer expectations



“Safe and reliable operation”

“Closer relationship with the supplier to reduce cost and at the same time improve reliability”

“No surprises in terms of costs”

“Availability of spare parts, speed in the delivery of spare parts and technical expertise”

“Support for the annual turbocharger budgeting”

Ingredients of a Solution

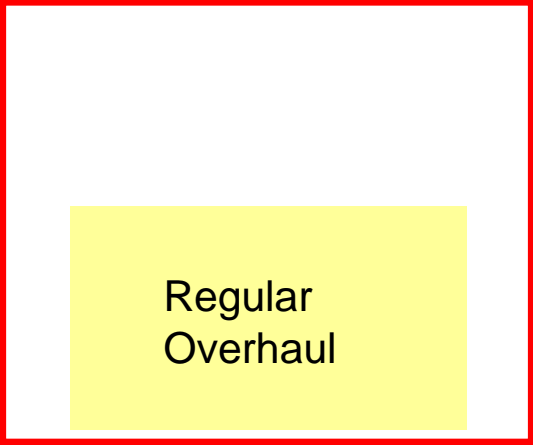


- **ABB's product and design knowledge as the OEM of the product**
- **Unique product and service database ATURB@web**
- **Knowledge about the concrete customer application**
- **Electronic Maintenance Scheduler**
- **World-wide closely knit service network**
- **Ability to offer the totality of our service from each of our more than 80 service stations**

ABB's proposal – Turbocharging OPAC

Turbocharging **O**peration Performance **P**ackage

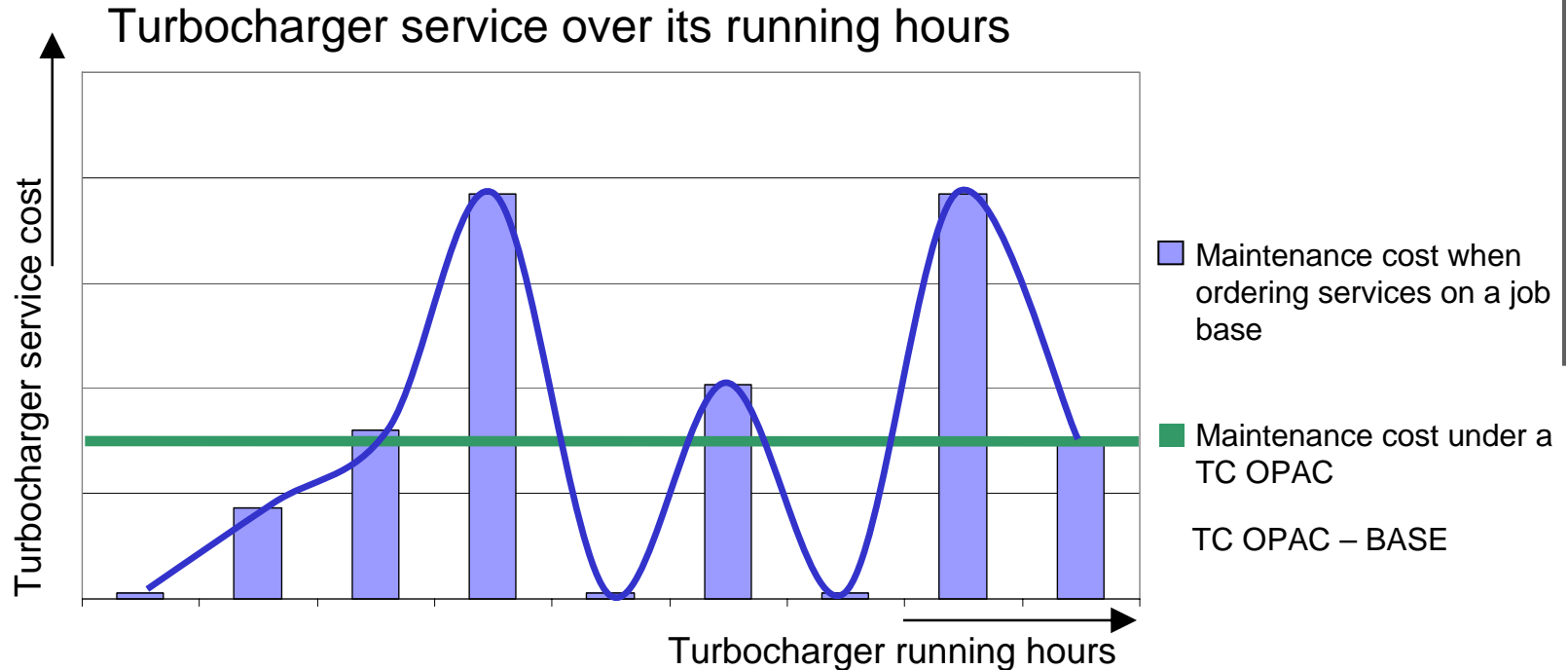
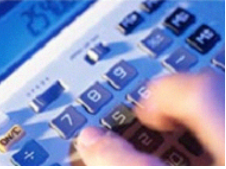
BASE



Regular
Overhaul

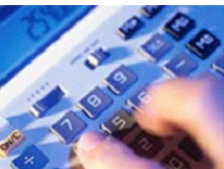
- Payment per turbocharger running hour
- Spare parts and local expenses included
- Minimum duration of five years

Cash-flow versus cost-flow



Services performed in accordance with ABB service guidelines
Timed to the lowest possible operational impact for the customer
Turbocharging OPAC simplifies cash-management and planning

Dealing with risk - Example



| Partnr | Beschreibung | BASE |
|--------|--|-----------------------|
| | | Exchange Interval [h] |
| 10100 | Replacement Turbocharger, base version | 0 |
| 21000 | Shaft | 64000 |
| 25000 | Compressor wheel | 64000 |
| 32221 | Bearing cover | |
| 32110 | Bearing flange compressor end | 100000 |
| 32112 | Bearing flange turbine end | 100000 |
| 42001 | Bearing casing | 100000 |
| 43001 | Partition wall | 45000 |
| 51000 | Turbine casing | 40000 |
| 51002 | Clamping strap (1 piece, 4 total) | 50000 |
| 51003 | Verbus disc (per piece, 12 total) | 50000 |
| 51004 | Hex screw (per piece, 12 total) | 50000 |
| 51100 | Gasoutlet elbow | ---- |
| 52400 | Gasoutlet flange | 30000 |
| 56001 | Nozzle ring | 40000 |
| 57200 | Burst protection | 50000 |
| 57210 | Burst ring | 50000 |
| 72000 | Compressor casing | 100000 |
| 72012 | Clamping strap (1 piece, 3 total) | 100000 |
| 72020 | V-Clamp (Filter-Compr. Casing) | ----- |
| 77000 | Insert wall | 100000 |
| 79000 | Diffuser | 100000 |
| 81000 | Silencer | |
| 82000 | Air suction branch | 100000 |
| 86505 | Speed sensor | ---- |
| 97070 | KIT1 (TC Inspection) | 12000 |
| 97076 | KIT2 (Bearing inspection) | 12000 |
| 97080 | KIT3 (Bearings) | 12000 |

Dealing with risk - Approach

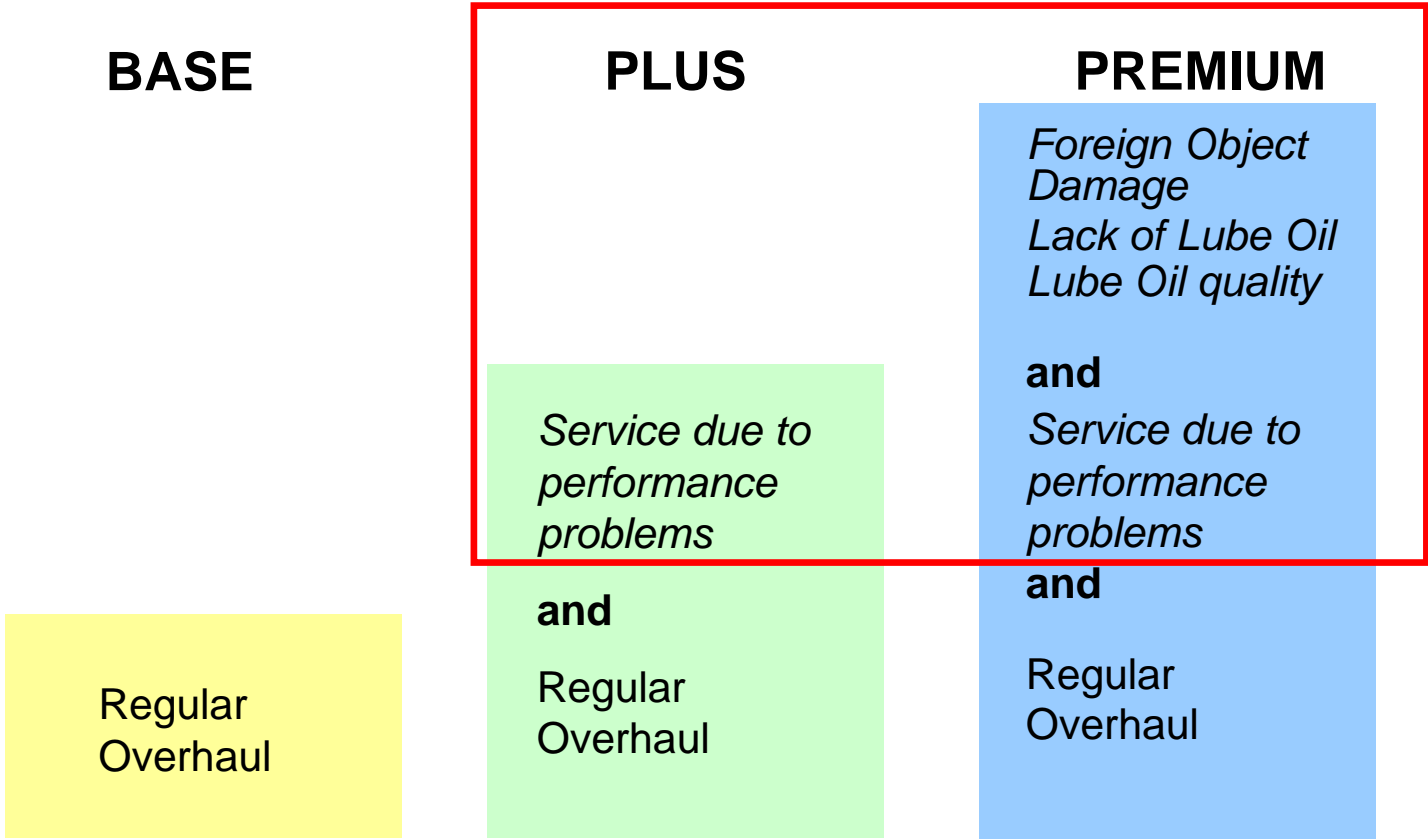


- PLUS and PREMIUM only
 - What is the probability under PLUS/PREMIUM that the part X has to be replaced → Risk profile
 - Origin of risk profiles
 - Analysis of concrete application
 - Statistical analysis of Service Reports
- Risk profiles consider i.a.:
- TC-type
 - Engine-type
 - Fuel
 - SIKO load profile
 - Washing strategy

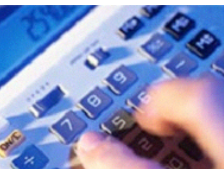
Dealing with risk (continued)



Transfer of defined risk from customer to ABB

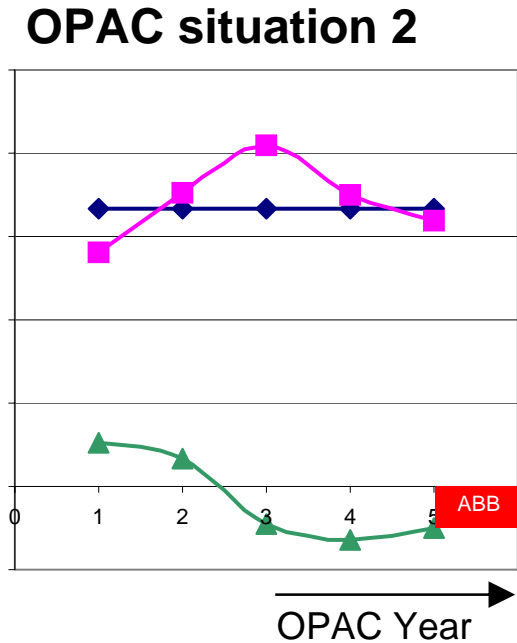
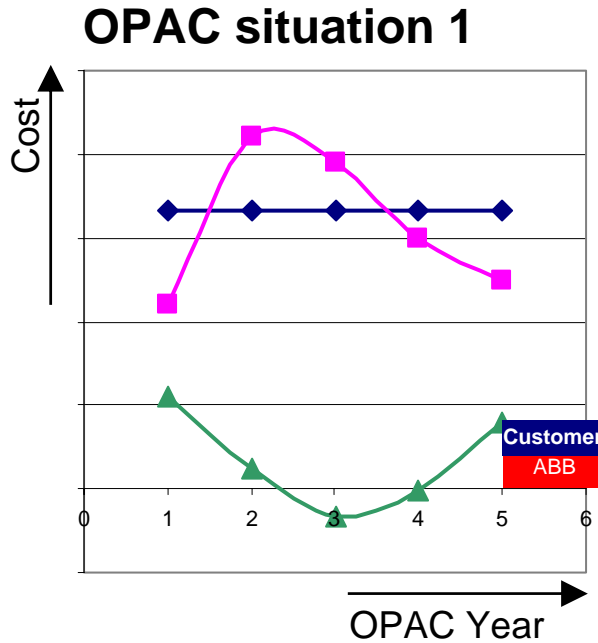


Dealing with risk - Example



| Partnr | Beschreibung | BASE | PLUS | PREMIUM |
|--------|--|-----------------------|--------------------------|--------------------------|
| | | Exchange Interval [h] | Exchange Probability [%] | Exchange Probability [%] |
| 10100 | Replacement Turbocharger, base version | 0 | 0 | |
| 21000 | Shaft | 64000 | 10 | 100 |
| 25000 | Compressor wheel | 64000 | 5 | 100 |
| 32221 | Bearing cover | | 5 | 100 |
| 32110 | Bearing flange compressor end | 100000 | 5 | 80 |
| 32112 | Bearing flange turbine end | 100000 | 5 | 80 |
| 42001 | Bearing casing | 100000 | 10 | 80 |
| 43001 | Partition wall | 45000 | 5 | 100 |
| 51000 | Turbine casing | 40000 | 5 | 50 |
| 51002 | Clamping strap (1 piece, 4 total) | 50000 | 0 | 0 |
| 51003 | Verbus disc (per piece, 12 total) | 50000 | 0 | 0 |
| 51004 | Hex screw (per piece, 12 total) | 50000 | 0 | 0 |
| 51100 | Gasoutlet elbow | ---- | | |
| 52400 | Gasoutlet flange | 30000 | 10 | 70 |
| 56001 | Nozzle ring | 40000 | 5 | 50 |
| 57200 | Burst protection | 50000 | 0 | 0 |
| 57210 | Burst ring | 50000 | 5 | 5 |
| 72000 | Compressor casing | 100000 | 5 | 20 |
| 72012 | Clamping strap (1 piece, 3 total) | 100000 | 0 | 0 |
| 72020 | V-Clamp (Filter-Compr. Casing) | ----- | | |
| 77000 | Insert wall | 100000 | 5 | 70 |
| 79000 | Diffuser | 100000 | 5 | 50 |
| 81000 | Silencer | | | |
| 82000 | Air suction branch | 100000 | 5 | 5 |
| 86505 | Speed sensor | ---- | | |
| 97070 | KIT1 (TC Inspection) | 12000 | 100 | 100 |
| 97076 | KIT2 (Bearing inspection) | 12000 | 100 | 100 |
| 97080 | KIT3 (Bearings) | 12000 | 10 | 100 |

Dealing with risk



- ◆ Customer payment under Turbocharging OPAC
- Comparable standardized pricing
- ▲ Cumulated delta between above curves

Deviation may appear between calculated risk and actual cost incurred

Situation 1 – actual cost < calculated risk

ABB reimburses customer part of the cumulated delta

Situation 2 – actual cost > calculated risk

ABB bears 100% of the cumulated delta

Flexibility for the customer



**The customer defines his requirements and needs –
Turbocharging OPAC will follow.**

Influential factors to be selected by the customer

| | |
|-----------------------|--|
| OPAC level | BASE, PLUS PREMIUM |
| Turbochargers | Main engine, auxiliary engines |
| Time | Duration of Turbocharging OPAC (running hours) |
| Risk | Number of visits for unforeseen events (PLUS) for the entire OPAC Number of visits for unforeseen events (PREMIUM) for the entire OPAC |
| Exchange parts | Additional exchange components may help the customer to minimize its scheduled and unscheduled downtime. The corresponding cost can be included into the running hour price, reducing the customers cost fluctuation |

Added value for the customer



- **Increased operational reliability and safety**
- **Reduction of total TC-operating cost**
- **Reliable budgeting of turbocharger maintenance cost**
- **Reduction of internal administration cost**
 - Maintenance planning by ABB
 - No call for quotation
- **Professional and timely service and maintenance**
- **Benefiting from ABB's consolidated turbocharging experience**
- **One contact for all turbocharging related aspects**
- **Package available as a direct service from ABB or as a part of a engine service package**

ABB